PASSENGER RESERVATION FORM & CONTRACT

Enclosed is my **NON REFUNDABLE** deposit of **R5000.00** payable on the **15th of November 2025.**

NAME OF TRIP : Pilgrimage to Medjugorje & Dubrovnik.
TOUR CODE : MT_FR.TULLY2026
DURATION : 21 September – 01 October 2026
COST : R39, 995.00 per person sharing. ***(Departing from Durban)***

Prices are based on 2025 rates of exchange and are subject to change

1. PASSENGER INFORMATION: (ONE FORM PER PASSENGER)

Title: ____ Name (as it appears on your Passport)_____

Postal Address: _____

Work Phone: ( ) _____ Home Phone: ( ) _____

E-mail: _____

Mobile: _____ Date of Birth: _____

Country of Birth: _____ City of Birth: _____

Passport Type: _____ Passport Number: _____

Passport Expiry Date: _____ Passport Nationality: _____

Special Dietary Needs: _____

Medical Conditions: _____

Sharing Room With: _____

Single room: **Yes:** ____ **No:** ____
(Please note that there is an additional charge for single rooms, please enquire about the cost.)

Travel Insurance: **Yes:** ____ **No:** ____
(Please note that there is an additional charge for insurance. Cost depends on age)

Visa assistance: **Yes:** ____ **No:** ____
(Please note that there is an additional charge for Visa & Visa Assistance)

EMERGENCY CONTACT INFORMATION:
(Person not traveling with you)

Name: _____

Relationship: _____

Cell Number: _____ Email: _____

2. PASSPORT:

(Required to travel)

N.B.: Passports must be valid SIX months following the return date of the trip.

☐ Photocopy of passport inside page showing name and photo is enclosed / clear scan attached

☐ I am applying for a passport and understand that I must supply a copy to Micasa Tours at least three months before the departure date

3. PAYMENT TERMS & SCHEDULE:

Deposit 1:	**15th November 2025**	**R5000.00**	**R5000.00 is NON-REFUNDABLE after 15 November 2025**
Deposit 2:	**1st February 2026**	**R5000.00**	**R10000.00 is NON-REFUNDABLE after 1 February 2026**
Deposit 3:	**1st March 2026**	**R5000.00**	**R15000.00 is NON-REFUNDABLE after 1 March 2026**
Deposit 4:	**1st April 2026**	**R5000.00**	**R20000.00 is NON-REFUNDABLE after 1 April 2026**
Deposit 5:	**1st May 2026**	**R5000.00**	**R25000.00 is NON-REFUNDABLE after 1 May 2026**
Deposit 6:	**1st June 2026**	**R5000.00**	**R30000.00 is NON-REFUNDABLE after 1 June 2026**
Deposit 7:	**1st July 2026**	**R5000.00**	**R35000.00 is NON-REFUNDABLE after 1 July 2026**

Final Payment: 1st August 2026

***(Final payment is subject to final Rate of Exchange. (DUE 5 DAYS FROM INVOICE)**

4. BANK DETAILS

Payment is to be made to MiCaSa Tours cc.
(According to payment plan)

Nedbank Acc No.: 1497178029
Branch Code: 149745 (Business Banking)
Ref: your surname – Tour Code

_____ Date _____
(Signature required)

TERMS AND CONDITIONS

Quotations and Prices
All prices quoted to you by Micasa Tours or its agent are based on accommodation and airfare rates, land and other travel costs, transfers, cruises and tours ('the tariffs') and the rates of exchange prevailing at the time of quotation. Micasa Tours expressly reserves the right to adjust its prices in accordance with airfare, accommodation and other increases in the tariffs and/or variations in currency fluctuations.

Form of Payments Accepted
Micasa Tours accepts EFT payments directly into their account. Bank charges for **CASH** will be charged to you. **CREDIT CARD** institution fees will be charged to you on the total value.

Delays and/or Cancellations
Micasa Tours shall not be responsible for any delays and/or cancellations either prior to departure, or during the course of any travel undertaken, whether caused by technical difficulties, strikes, weather, or any other circumstance whatsoever, foreseen or unforeseen. You will be responsible for all expenses incurred relating to any unscheduled extensions (e.g. hotels, meals, flights, telephone calls, clothing, toiletries, etc.)

Unused Services
No refund will be considered for any unused services irrespective of whether they form part of the basic inclusive price, or whether they are in respect of pre-booked optional and/or additional arrangements.

Itinerary Variation
While every effort is made to keep to published itineraries or itineraries quoted for, Micasa Tours reserves the right to make changes, if, at its discretion, it considers it in your best interest that it does so or if unforeseen circumstances result in this becoming necessary. Any variation or change to any itinerary does not constitute grounds for you to claim a refund.

Passports, Visas, Documentation, Re-confirmations of Flights
You should have and obtain at your expense a valid passport, visa, re-entry permit, health documents, inoculations, and all requisite and correct documentation before you depart. Micasa Tours shall not be responsible for any consequences whatsoever arising from your failure to comply with health, passport and any other requirements. You are fully responsible for re-confirming all of your flights not less than 72 hours prior to departure.

Liabilities
Micasa Tours makes every effort to ensure that all arrangements and services connected with its travel programs will be carried out as specified in the most efficient and effective way possible. However as it does not have direct control over services provided by its suppliers, for whom it is acting in the capacity as agents, Micasa Tours shall not be liable for changes, omissions or delays, before or during the course of any of the tours, whether occasioned by technical difficulties, weather conditions, strikes, communication breakdowns, or any other cause whatsoever.

Cancellations
If, for whatever reason, you cancel a reservation you must do so in writing and you shall be liable to Micasa Tours for cancellation charges. All payments made to date shall be **NON-REFUNDABLE.**
If you miss any departures or fail to leave when scheduled, no portion of the price is refundable. All cancellation fees are subject to Value Added Tax where applicable.

Prices do not include
Prices do not include any items not actually specified as being inclusive. Entertainment, sports, meals and beverages are not included, unless specified as inclusive. Telephone calls and all other items of a personal nature are excluded.

Special Requests
Please specify any special requests you may have when you make your booking. Micasa Tours will make every effort to comply with special requests but shall not be liable if special requests, for whatever reason, are not met.

Responsibility Clause
Micasa Tours acts as an agent only in developing, operating and selling holidays, tours and all other travel arrangements and as these are not under the control of Micasa Tours, you agree that Micasa Tours shall not be liable for any loss, damage, injury, accident, medical expenses, illness, death, delay or any other irregularity that may be occasioned by any defect in any vehicle, or other form of conveyance, or other form of equipment, or by error or default of any body corporate or person engaged in conveying you and in carrying out travel arrangements for you, or otherwise in connection therewith, or from whatsoever cause. You also agree that Micasa Tours shall in addition not be liable to you for consequential losses or damages you may suffer.

Airline Responsibility
The Passenger ticket in use by the airline, when issued, shall constitute the sole contract between the airline and the purchaser of these tickets and/or the passengers using them.

Insurance
As an optional extra, Micasa Tours offers you Travel Insurance per person, which is subject to policy conditions. Please inquire about Travel insurance at the time of booking. If you decide not to take this Insurance, Micasa Tours reserves the right to require you to prove that you have adequate alternate insurance.

Legal Cost
In the event of Micasa Tours instituting legal proceedings against you resulting from non-payment of an amount due to Micasa Tours by you, you consent to the jurisdiction of the Magistrates Court and to pay all legal costs incurred, on an attorney and client scale.

Variation of Conditions
No variation of these Conditions shall be valid unless reduced to writing and confirmed by the signatures of at least two Directors of Micasa Tours.

_____ Date _____
(Signature required)