

# PASSENGER RESERVATION FORM & CONTRACT

Enclosed is my **NON REFUNDABLE** deposit of R5 000.00 payable on 01 March 2019

**NAME OF TRIP** : Passion Play 2020  
**TOUR CODE** : MT\_Passion20  
**DATE OF TRIP** : 03 - 12 July 2020  
**COST** : R44 995.00 Per Person Sharing, based on 40 Pilgrims traveling together and sharing.  
(Departing from Johannesburg. Prices are based on 2018 exchange rates)

**PASSENGER INFORMATION: (ONE FORM PER PASSENGER)**

NAME(S) / SURNAME(S) as they appear on your passport.

\_\_\_\_\_ Title: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Work Phone: ( ) \_\_\_\_\_ Home Phone: ( ) \_\_\_\_\_

E-mail: \_\_\_\_\_

Fax: ( ) \_\_\_\_\_ Mobile: \_\_\_\_\_

Passport Type: \_\_\_\_\_ Passport Number: \_\_\_\_\_

Passport Expiry Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Passport Nationality: \_\_\_\_\_ Special Dietary Needs: \_\_\_\_\_

Medical Conditions: \_\_\_\_\_

**Single room:** Yes: \_\_\_\_ No: \_\_\_\_  
(Please note that there is an additional charge for single rooms, please enquire about the cost.)

**Travel Insurance:** Yes: \_\_\_\_ No: \_\_\_\_  
(Please note that there is an additional charge for insurance. Cost depends on age and length of stay.)

**Wheel Chair Assistance:** Yes: \_\_\_\_ No: \_\_\_\_  
(Please note that MiCaSa Tours can only provide Wheel Chair Assistance at the airports. If you require a wheel chair during your tour you will have to take one with you) Please provide MiCaSa Tours with the dimensions of the wheelchair as the airlines will require this information. Someone will also need to accompany you on your pilgrimage to assist you with your wheel chair.

**Visa Assistance:** Yes: \_\_\_\_ No: \_\_\_\_  
(Micasa Tours only assists with the application process and has no influence over the outcome nor any delays in acquiring the necessary visa for your intended travel. Micasa Tours shall not be held liable for any delays or rejection of Visa's. Micasa Tours can only assist nationals with South Africa, Lesotho, Botswana or Zimbabwean passports. Should you have a passport not from one of these countries, you will be responsible for your own visa application. Additional charge applies for assistance.)

**EMERGENCY CONTACT INFORMATION:**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
(Person not traveling with you)

Relationship: \_\_\_\_\_ Address: \_\_\_\_\_

**ALL PASSENGERS MUST SIGN THIS FORM.**

\_\_\_\_\_  
Signature required

\_\_\_\_\_  
Date

# Ensure you send us all pages, filled in and signed. Please include a clear copy of the photo page of your Passport.

## Terms and Conditions

### 1. Quotations and Prices

All prices quoted to you by Micasa Tours or its agent are based on accommodation and airfare rates, land and other travel costs, transfers, cruises and tours ('the tariffs') and the rates of exchange prevailing at the time of quotation. Micasa Tours expressly reserves the right to adjust its prices in accordance with airfare, accommodation and other increases in the tariffs and/or variations in currency fluctuations.

### 2. Form of Payments Accepted

Micasa Tours accepts EFT payments directly into their account. Bank charges for **CASH** will be charged to you. **CREDIT CARD** institution/merchant fees will be charged to you on the total value.

### 3. Delays and/or Cancellations

Micasa Tours shall not be responsible for any delays and/or cancellations either prior to departure, or during the course of any travel undertaken, whether caused by technical difficulties, strikes, weather, or any other circumstance whatsoever, foreseen or unforeseen. You will be responsible for all expenses incurred relating to any unscheduled extensions (e.g. hotels, meals, flights, telephone calls, clothing, toiletries, etc.)

### 4. Unused Services

No refund will be considered for any unused services irrespective of whether they form part of the basic inclusive price, or whether they are in respect of pre-booked optional and/or additional arrangements.

### 5. Itinerary Variation

While every effort is made to keep to published itineraries or itineraries quoted for, Micasa Tours reserves the right to make changes, if, at its discretion, it considers it in your best interest that it does so or if unforeseen circumstances result in this becoming necessary. Any variation or change to any itinerary does not constitute grounds for you to claim a refund.

### 6. Passports, Visas, Documentation, Re-confirmations of Flights

You should have and obtain at your expense a valid passport, entry visa, re-entry permit, health documents, inoculations, and all requisite and correct documentation before you depart. Micasa Tours shall not be responsible for any consequences whatsoever arising from your failure to comply with health, passport and any other requirements. Should you opt to use Micasa Tours assistance in acquiring a visa, you shall not hold Micasa Tours responsible should your visa be delayed or declined for whatever reason. You are fully responsible for re-confirming all of your flights not less than 72 hours prior to departure. Your passport should be valid for minimum 6 months after your return date of travel.

### 7. Liabilities

Micasa Tours makes every effort to ensure that all arrangements and services connected with its travel programs will be carried out as specified in the most efficient and effective way possible. However as it does not have direct control over services provided by its suppliers, for whom it is acting in the capacity as agents, Micasa Tours shall not be liable for changes, omissions or delays, before or during the course of any of the tours, whether occasioned by technical difficulties, weather conditions, strikes, communication breakdowns, or any other cause whatsoever.

### 8. Cancellations

If, for whatever reason, you cancel a reservation you must do so in writing and you shall be liable to Micasa Tours for cancellation charges. All payments made to date shall be **NON-REFUNDABLE**.

If you miss any departures or fail to leave when scheduled, no portion of the price is refundable. All cancellation fees are subject to Value Added Tax where applicable.

### 9. Prices do not include

Prices do not include any items not actually specified as being inclusive. Entertainment, sports, meals and beverages are not included, unless specified as inclusive. Telephone calls and all other items of a personal nature are excluded.

### 10. Special Requests

Please specify any special requests you may have when you make your booking. Micasa Tours will make every effort to comply with special requests but shall not be liable if special requests, for whatever reason, are not met.

### 11. Responsibility Clause

Micasa Tours acts as an agent only in developing, operating and selling holidays, tours and all other travel arrangements and as these are not under the control of Micasa Tours, you agree that Micasa Tours shall not be liable for any loss, damage, injury, accident, medical expenses, illness, death, delay or any other irregularity that may be occasioned by any defect in any vehicle, or other form of conveyance, or other form of equipment, or by error or default of any body corporate or person engaged in conveying you and in carrying out travel arrangements for you, or otherwise in connection therewith, or from whatsoever cause. You also agree that Micasa Tours shall in addition not be liable to you for consequential losses or damages you may suffer.

### 12. Airline Responsibility

The Passenger ticket in use by the airline, when issued, shall constitute the sole contract between the airline and the purchaser of these tickets and/or the passengers using them.

### 13. Insurance

As an optional extra, Micasa Tours offers you Travel Insurance which is subject to policy conditions. You must purchase your policy within 24 hours of the date of your initial deposit for your trip to qualify for the "Cancel for Any Reason" benefit. Please inquire about Travel Insurance at the time of booking. If you decline our Insurance policy, Micasa Tours reserves the right to require you to prove that you have adequate alternate Travel Insurance.

### 14. Legal Costs

In the event of Micasa Tours instituting legal proceedings against you resulting from non-payment of an amount due to Micasa Tours by you, you consent to the jurisdiction of the Magistrates Court and to pay all legal costs incurred, on an attorney and client scale.

### 15. Variation of Conditions

No variation of these Conditions shall be valid unless reduced to writing and confirmed by the signatures of at least two Members of Micasa Tours cc.

### 16. Payment and Payment Plan: TO BE ADVISED

**\*(Final payment is subject to final Rate of Exchange. (DUE 5 DAYS FROM INVOICE))**

\_\_\_\_\_  
(Signature required)

Date \_\_\_\_\_

## MICASA TOURS BANKING DETAILS:

Account holder: MiCaSa Tours cc.  
Nedbank Acc No.: 1497178029  
Branch Code: 149745 (Business Banking)  
Ref: your surname – Passion

## PAYMENT PLAN:

	<u>DATE DUE:</u>	<u>AMOUNT</u>	
Deposit 1:	01 March 2019	R5 000.00	R5 000.00 is NON-REFUNDABLE after 01 March 2019
Deposit 2:	01 April 2019	R3 000.00	R8 000.00 is NON-REFUNDABLE after 01 April 2019
Deposit 3:	01 May 2019	R3 000.00	R11 000.00 is NON-REFUNDABLE after 01 May 2019
Deposit 4:	01 June 2019	R3 000.00	R14 000.00 is NON-REFUNDABLE after 01 June 2019
Deposit 5:	01 July 2019	R3 000.00	R17 000.00 is NON-REFUNDABLE after 01 July 2019
Deposit 6:	01 August 2019	R3 000.00	R20 000.00 is NON-REFUNDABLE after 01 August 2019
Deposit 7:	01 September 2019	R3 000.00	R23 000.00 is NON-REFUNDABLE after 01 September 2019
Deposit 8:	01 October 2019	R3 000.00	R26 000.00 is NON-REFUNDABLE after 01 October 2019
Deposit 9:	01 November 2019	R3 000.00	R29 000.00 is NON-REFUNDABLE after 01 November 2019
Deposit 10:	01 February 2020	R3 000.00	R32 000.00 is NON-REFUNDABLE after 01 February 2020
Deposit 11:	01 March 2020	R3 000.00	R35 000.00 is NON-REFUNDABLE after 01 March 2020
Deposit 12:	01 April 2020	R3 000.00	R38 000.00 is NON-REFUNDABLE after 01 April 2020
Final payment: 1 June 2019	Balance		<b>Total Tour Price is NON-REFUNDABLE</b>

\*Final payment is subject to final Rate of Exchange

\_\_\_\_\_  
(Signature required)

Date \_\_\_\_\_