

PASSENGER RESERVATION FORM & CONTRACT

Enclosed is my **NON REFUNDABLE** deposit of **R2 000.00** payable on 30 April 2019

NAME OF TRIP : Papal Visit – MAPUTO 2019
TOUR CODE : POL Francis19
DATE OF TRIP : 04 – 06 September 2019
COST : R3 895.00 Per Person Sharing, 3* Star Accommodation – Hotel Maputo / Hotel Atlantis
(or similar)

(Departing from Polokwane. Prices are based on 2019 exchange rates)

Please tick the option you are interested in taking.

**R3 895.00 Per Person Sharing, 3* Star Accommodation – Hotel Maputo / Hotel Atlantis
(or similar)**
(If accommodation is full you will be moved to 4*star accommodation and you will be liable for the difference)

PASSENGER INFORMATION: (ONE FORM PER PASSENGER)

NAME(S) / SURNAME(S) as they appear on your passport. **(Please ensure your passport is valid until April 2020)**

_____ Title: _____

Postal Address: _____

Work Phone: () _____ Home Phone: () _____

E-mail: _____

Fax: () _____ Mobile: _____

Passport Type: _____ Passport Number: _____

Passport Expiry Date: _____ Date of Birth: _____

Passport Nationality: _____ Special Dietary Needs: _____

Medical Conditions: _____

Note:

- **EFT Payments Only / Cash Deposits, Bank Charges will be charged to your invoice.**
- **Cash Payments can be made at our office in Pretoria.**
- **Credit Card facilities are available, additional 3.5% levy will be applied to credit card payments**

Wheel Chair Assistance: Yes: _____ No: _____

(Please note that MiCaSa Tours can only provide Wheel Chair Assistance at the airports. If you require a wheel chair during your tour you will have to take one with you) Please provide MiCaSa Tours with the dimensions of the wheelchair as the airlines will require this information. Someone will also need to accompany you on your pilgrimage to assist you with your wheel chair.

Please consult your local doctor or visit a Travel Clinic to enquire about Malaria prevention. Pregnant ladies should consult their doctors before committing to this journey.

EMERGENCY CONTACT INFORMATION:

Name: _____ Phone: _____
(Person not traveling with you)

Relationship: _____ Address: _____

**PAYMENT PLAN: 3* Star Accommodation – Hotel Maputo / Hotel Atlantis
(or similar)**

	<u>DATE DUE:</u>	<u>AMOUNT</u>	
Deposit 1:	30 April 2019	R2 000.00	R2 000.00 is NON-REFUNDABLE after 30 April 2019
Deposit 2:	30 May 2019	R1 000.00	R3 000.00 is NON-REFUNDABLE after 30 May 2019
Deposit 3:	30 Jun 2019	R 895.00	R3 895.00 is NON-REFUNDABLE after 30 June 2019
Final payment:	30 June 2019	Balance	Total Tour Price is NON-REFUNDABLE

*Final payment is subject to final Rate of Exchange

MICASA TOURS BANKING DETAILS:

Account holder: MiCaSa Tours cc.
Nedbank Acc No.: 1497178029
Branch Code: 149745 (Business Banking)
Ref: your surname – POL FRANCIS19

ALL PASSENGERS MUST SIGN THIS FORM.

(Signature required)

Date _____

Ensure you send us all pages, filled in and signed. Please include a clear copy of the photo page of your Passport.

Terms and Conditions

1. Quotations and Prices

All prices quoted to you by Micasa Tours or its agent are based on accommodation and airfare rates, land and other travel costs, transfers, cruises and tours ('the tariffs') and the rates of exchange prevailing at the time of quotation. Micasa Tours expressly reserves the right to adjust its prices in accordance with airfare, accommodation and other increases in the tariffs and/or variations in currency fluctuations.

2. Form of Payments Accepted

Micasa Tours accepts EFT payments directly into their account. Bank charges for **CASH** will be charged to you. **CREDIT CARD** institution/merchant fees will be charged to you on the total value.

3. Delays and/or Cancellations

Micasa Tours shall not be responsible for any delays and/or cancellations either prior to departure, or during the course of any travel undertaken, whether caused by technical difficulties, strikes, weather, or any other circumstance whatsoever, foreseen or unforeseen. You will be responsible for all expenses incurred relating to any unscheduled extensions (e.g. hotels, meals, flights, telephone calls, clothing, toiletries, etc.)

4. Unused Services

No refund will be considered for any unused services irrespective of whether they form part of the basic inclusive price, or whether they are in respect of pre-booked optional and/or additional arrangements.

5. Itinerary Variation

While every effort is made to keep to published itineraries or itineraries quoted for, Micasa Tours reserves the right to make changes, if, at its discretion, it considers it in your best interest that it does so or if unforeseen circumstances result in this becoming necessary. Any variation or change to any itinerary does not constitute grounds for you to claim a refund.

6. Passports, Visas, Documentation, Re-confirmations of Flights

You should have and obtain at your expense a valid passport, entry visa, re-entry permit, health documents, inoculations, and all requisite and correct documentation before you depart. Micasa Tours shall not be responsible for any consequences whatsoever arising from your failure to comply with health, passport and any other requirements. Should you opt to use Micasa Tours assistance in acquiring a visa, you shall not hold Micasa Tours responsible should your visa be delayed or declined for whatever reason. You are fully responsible for re-confirming all of your flights not less than 72 hours prior to departure. Your passport should be valid for minimum 6 months after your return date of travel.

7. Liabilities

Micasa Tours makes every effort to ensure that all arrangements and services connected with its travel programs will be carried out as specified in the most efficient and effective way possible. However as it does not have direct control over services provided by its suppliers, for whom it is acting in the capacity as agents, Micasa Tours shall not be liable for changes, omissions or delays, before or during the course of any of the tours, whether occasioned by technical difficulties, weather conditions, strikes, communication breakdowns, or any other cause whatsoever.

8. Cancellations

If, for whatever reason, you cancel a reservation you must do so in writing and you shall be liable to Micasa Tours for cancellation charges. All payments made to date shall be **NON-REFUNDABLE**.

If you miss any departures or fail to leave when scheduled, no portion of the price is refundable. All cancellation fees are subject to Value Added Tax where applicable.

9. Prices do not include

Prices do not include any items not actually specified as being inclusive. Entertainment, sports, meals and beverages are not included, unless specified as inclusive. Telephone calls and all other items of a personal nature are excluded.

10. Special Requests

Please specify any special requests you may have when you make your booking. Micasa Tours will make every effort to comply with special requests but shall not be liable if special requests, for whatever reason, are not met.

11. Responsibility Clause

Micasa Tours acts as an agent only in developing, operating and selling holidays, tours and all other travel arrangements and as these are not under the control of Micasa Tours, you agree that Micasa Tours shall not be liable for any loss, damage, injury, accident, medical expenses, illness, death, delay or any other irregularity that may be occasioned by any defect in any vehicle, or other form of conveyance, or other form of equipment, or by error or default of any body corporate or person engaged in conveying you and in carrying out travel arrangements for you, or otherwise in connection therewith, or from whatsoever cause. You also agree that Micasa Tours shall in addition not be liable to you for consequential losses or damages you may suffer.

12. Airline Responsibility

The Passenger ticket in use by the airline, when issued, shall constitute the sole contract between the airline and the purchaser of these tickets and/or the passengers using them.

13. Insurance

As an optional extra, Micasa Tours offers you Travel Insurance which is subject to policy conditions. You must purchase your policy within 24 hours of the date of your initial deposit for your trip to qualify for the "Cancel for Any Reason" benefit. Please inquire about Travel Insurance at the time of booking. If you decline our Insurance policy, Micasa Tours reserves the right to require you to prove that you have adequate alternate Travel Insurance.

14. Legal Costs

In the event of Micasa Tours instituting legal proceedings against you resulting from non-payment of an amount due to Micasa Tours by you, you consent to the jurisdiction of the Magistrates Court and to pay all legal costs incurred, on an attorney and client scale.

15. Variation of Conditions

No variation of these Conditions shall be valid unless reduced to writing and confirmed by the signatures of at least two Members of Micasa Tours cc.

16. Payment and Payment Plan: TO BE ADVISED

*(Final payment is subject to final Rate of Exchange. (DUE 5 DAYS FROM INVOICE)

(Signature required)

Date _____